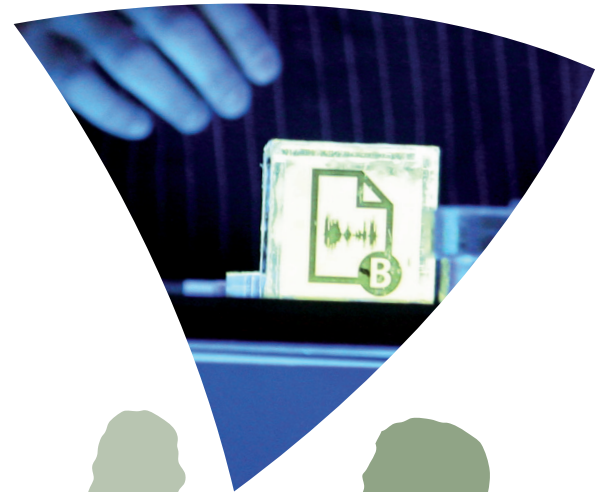


ZSI – DEPARTMENT OF TECHNOLOGY AND KNOWLEDGE

Technology and Knowledge (T&W) focuses its research on the conditions that spur the use of technology and the impact of its application in innovative ways. Our work is based on the premise that technology's impact is closely interlinked with the social set-up that drives its creation, its continuous improvement and use. Every technology represents a socially influenced and principally changing form of knowledge.

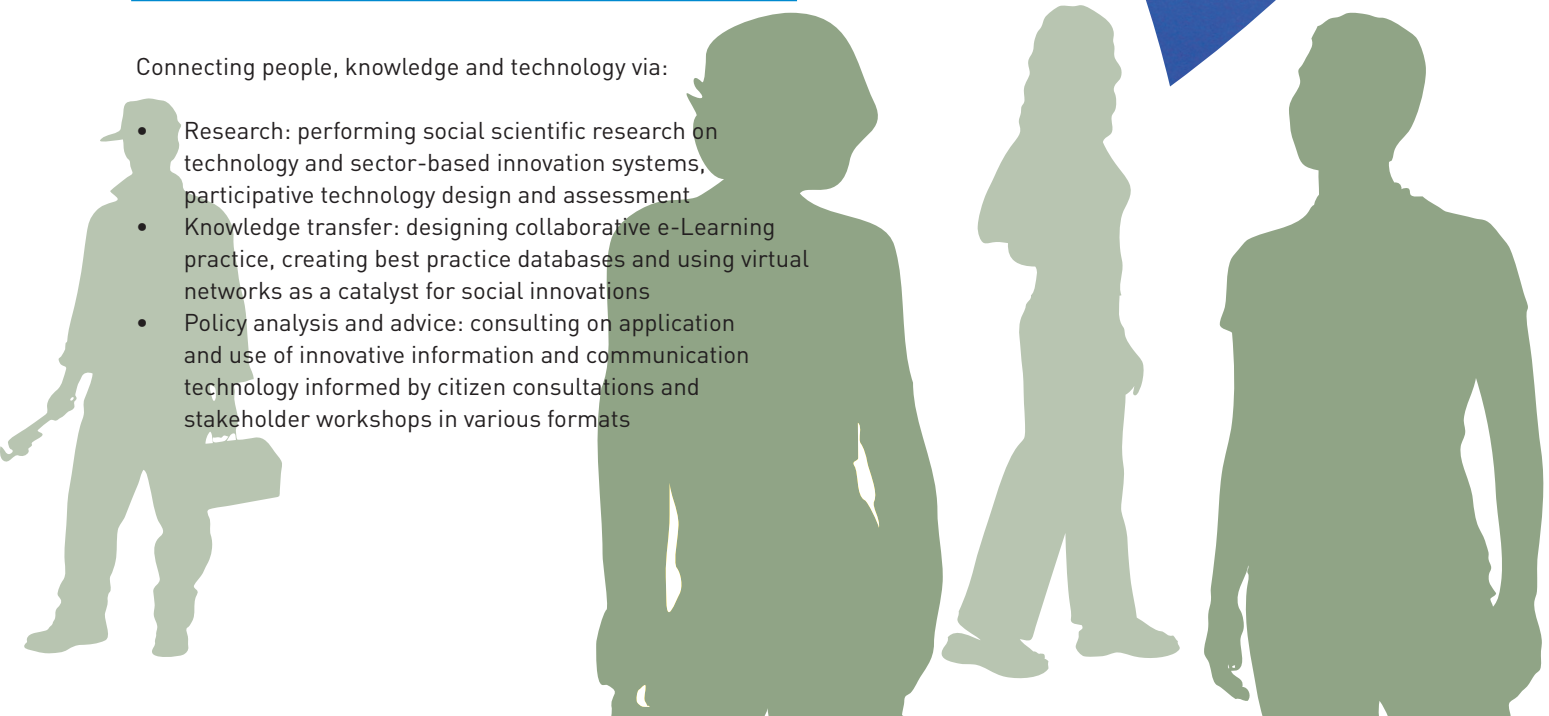
Our research addresses the conditions of emerging technologies, their diffusion and social embeddedness. Throughout research processes we engage with the potential users. We are designing with, not for the people.



WHAT WE DO

Connecting people, knowledge and technology via:

- Research: performing social scientific research on technology and sector-based innovation systems, participative technology design and assessment
- Knowledge transfer: designing collaborative e-Learning practice, creating best practice databases and using virtual networks as a catalyst for social innovations
- Policy analysis and advice: consulting on application and use of innovative information and communication technology informed by citizen consultations and stakeholder workshops in various formats



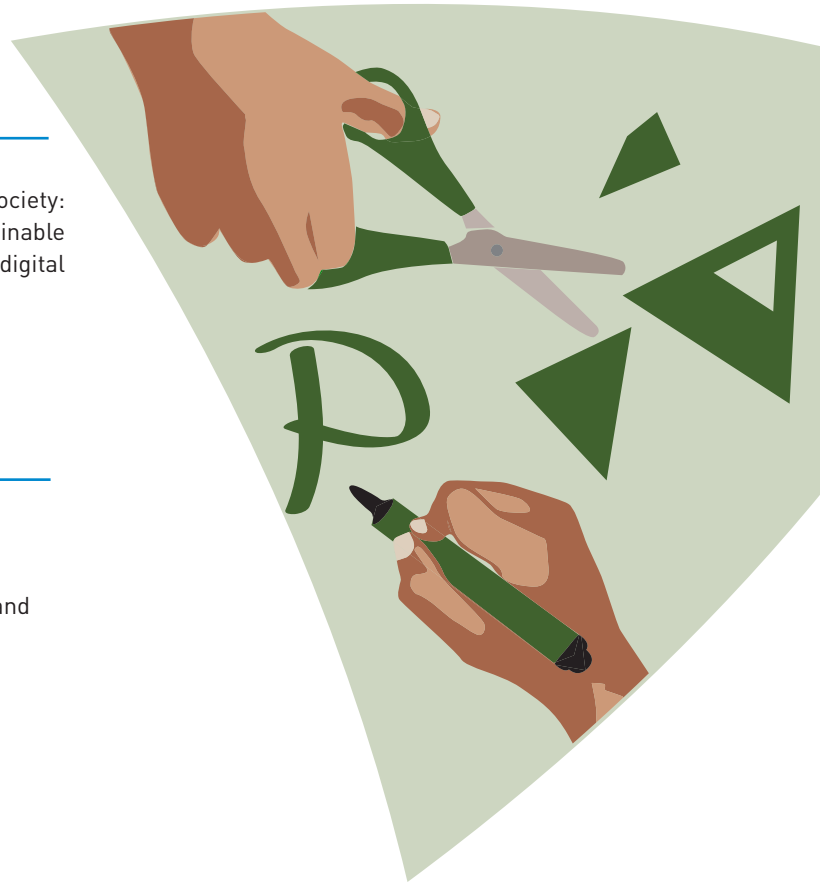
WHY WE DO IT

T&W supports innovation and change in areas relevant to society: technology enhanced learning, citizen science, sustainable innovations, the aging society, science communication, digital social innovations, etc.

HOW WE DO IT

Our services include:

- Design and application of participatory development and consultation processes
- Management of pilot sites
- Evaluation studies of innovative technologies, social interventions and related programmes
- Strategy formulation on the diffusion, emergence and implementation of innovative technologies and social practices



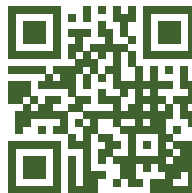
Imprint



Centre for Social Innovation (ZSI)
Technology and Knowledge (T&W)

Linke Wienzeile 246
1150 Vienna
Austria

Tel: +43 1 4950442
Fax: +43 1 4950442 40
email: tw@zsi.at



www.zsi.at/tw



[@ZSIInnovation](https://twitter.com/ZSIInnovation)



technikundwissen.zsi.at