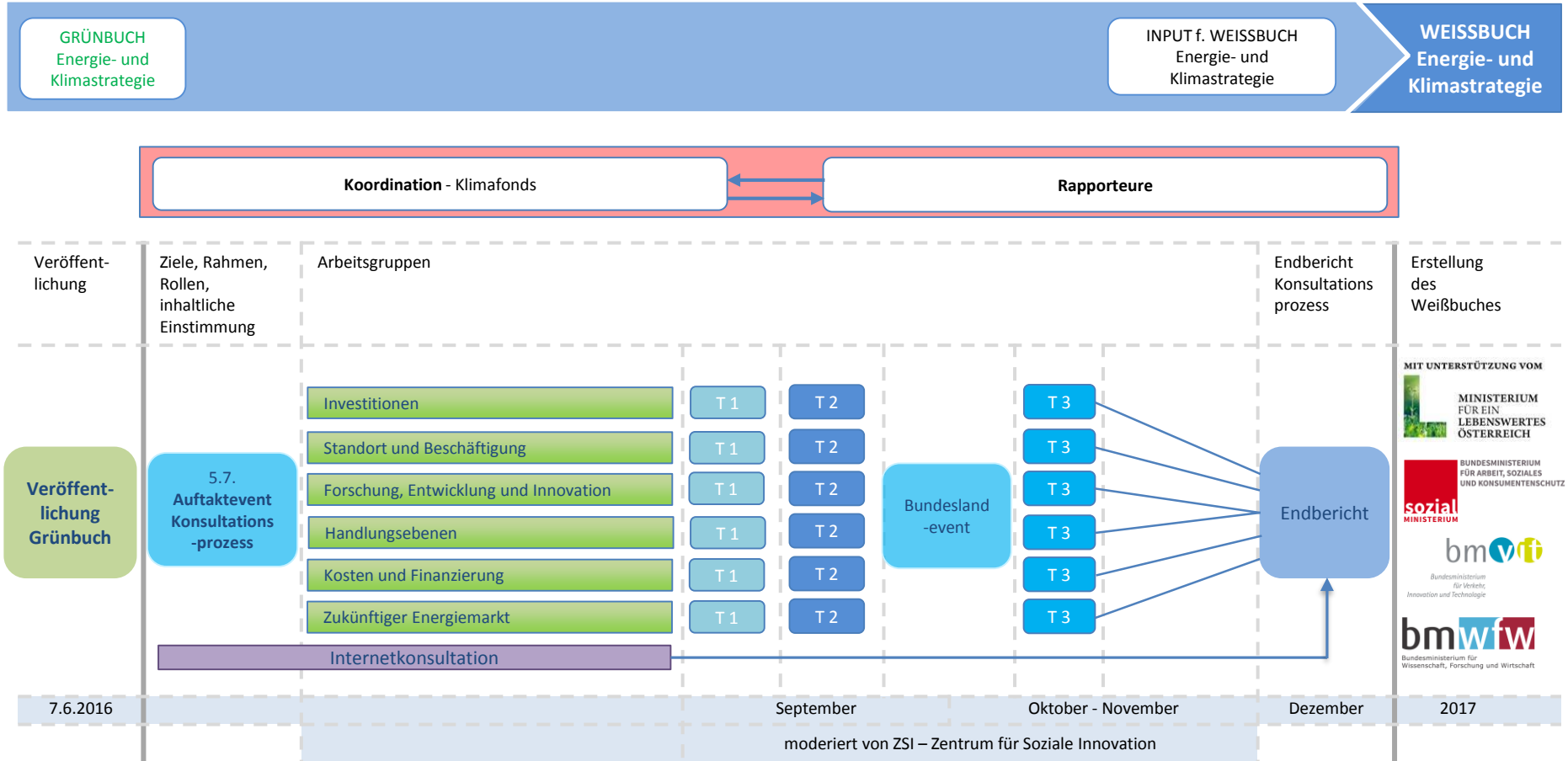Darstellung Konsultationsprozess